

# Lingerie Online Return Authority Form

To Obtain a RA Number for a product return either email [raw@lingerie-online.com.au](mailto:raw@lingerie-online.com.au) or contact Lingerie Online (Within Australia) 1300 797 579 or (International) 61 39008 1253

Return / Exchange requests MUST be made within 3 days of taking delivery.

Returns / Exchanges WILL NOT be accepted without an RA Number and any item received without an RA Number supplied by Lingerie Online will be returned to sender.

## Lingerie Online Return & Exchange Terms and Conditions:

Lingerie Online will only accept Returns for items that are still in resalable condition.

- Items must be in Original Packaging with no Rips, Tears or Cuts.
- Items will not have a worn smell.. eg Perfume, Smoke etc..
- Items must have Tags still attached.
- Items must not be damaged or altered in anyway.
- All Items Purchased within the Discounted Section are non returnable.

**A restocking fee of 15% applies to ALL returned Items.**

Please fill in the below details to obtain a Refund or Exchange and send it back with your item to Buy it all Online, PO Box 4220, Burwood East Vic 3151, Australia

Lingerie Online RA Number

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Name:

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Home Telephone

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Mobile Telephone

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Date of Purchase:

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Style Name:

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Item Colour & Size:

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Reason for Return:

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Would you like a Refund?

\*Refunds be processed within 14 Days of upon receiving your return.

Or For Exchange

Please exchange my item with :

Style Name:

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Item Colour & Size:

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\*\*\* Please allow at least 14 days for your exchange item \*\*\*